

Joshua Lukaszewski

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Creative young professional who displays ambition, reliability, and eagerness to expand my knowledge & skills. Confident individual who can overcome the challenges given. Able to complete tasks on time with exceptional quality.

Education

A.A.S. Web Development & Design | Harrisburg Area Community College, Harrisburg, PA | 2020-2022

B.A. Mass Communication | King's College, Wilkes-Barre, PA | 2010 - 2014

Work History

Membership Engagement Coordinator

Greater Wyoming Valley Area YMCA / Pittston, PA / 2024 - Present

- Supervise and support front desk staff to ensure excellent customer service.
- Manage and process financial scholarship applications, ensuring accessibility for all.
- Develop and implement strategies to increase membership retention and satisfaction.
- Maintain accurate membership records, payments, and account updates.

Server / Expo / Host

Red Robin / Wilkes Barre, PA / 2010 - 2024

- Maintain high standards of customer service in a fast-paced environment
- Cross-trained and worked with team members to develop new skills
- Followed safety protocols to guarantee a safe environment for co-workers and guests
- Responsible for safe cash handling and closeouts at end of shift
- Communicated well with staff to give the guests a positive and friendly experience

Camera Operator / Audio Engineer / Assistant Director

WNEP-16 News Station / Moosic, PA / 2015 - 2018

- Created and delivered the broadcast of news to over 300,000 viewers in the tri-state area
 - Operated and performed camera work in-studio as well as remote
 - Managed and recorded audio for the morning newscast
 - Assisted with directing the weekend morning news cast
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Additional

Technical Skills:

HTML/CSS, Wordpress, JavaScript, C#, ReactJS, Interactive Web Media, Adobe Creative Suite, Logo Design